

R3 Note Series

User Manual

R3-4K-DT

R3-5K-DT

R3-6K-DT

R3-8K-DT

R3-10K-DT

R3-12K-DT

R3-15K-DT



Content

1. Introduction	2
1.1 Introduction	2
1.2 Applied designations	2
1.3 Important safety information	3
1.4 System sizing	3
2. Technical description of inverters	4
2.1 Mechanical design	4
2.2 Electrical system design	5
2.3 Technical data	5
2.4 Grid codes	6
3. Installation and startup	8
3.1 Package information	8
3.2 Installation environment	8
3.3 Installation position	9
3.4 Mounting procedure	10
3.5 Electrical connection	11
3.6 Starting the Inverter	15
4. User Interface	15
4.1 Led and key	15
4.2 LCD display	16
4.3 Factory setting	16
4.4 Setting language	17
4.5 Setting modbus address	17
4.6 Self-Test in accordance with CEI 0-21 (Applies to Italy only)	17
5. Warranty	19
5.1 Warranty claim procedure	19
5.2 Service after warranty expiration	20
Appendix A: FAQ (Frequently asked questions)	20

2 R3 Note Series User Monual

1. Introduction

1.1 Introduction

This manual describes solar inverters:

R3-4K-DT/R3-5K-DT/R3-6K-DT/R3-8K-DT/R3-10K-DT/R3-12K-DT/R3-15K-DT.

These inverters are transformerless based inverter.

Please read the safety instructions in this manual first. Throughout the manual it is assumed that the reader is familiar with AC and DC installations and knows the rules and regulations for electrical equipment and for connecting it to the utility AC grid. It is especially important to be familiar with the general safety rules for working with electrical equipment.

1.2 Applied designations

Throughout the manual important information is shown at different levels depending on the character of the information, as shown here:

\triangle	Safety information important for human safety. Violation of warnings may result in injury to persons or death.
A	Danger of high voltage and electric shock!
5 min	Signals danger due to electrical shock and indicates the time (5 minutes) to allow after the inverter has been turned off and disconnected to ensure safety in any installation operation.
	Danger of hot surface!
	Product should not be disposed as normal household waste.
C€	CE Mark
RoHS	ROHS Mark
!	Information important for the protection of property. Violation of this type of information may cause damage and loss of property.
	Useful additional information or "Tips and Tricks" on specific subjects.

Note Series User Manual 3

1.3 Important safety information

Read this before installing, operating or maintaining the inverter.

Before installation:

Check for damage to inverter and packaging. If you are in doubt, please contact your supplier before installing the inverter. Check the voltages of the solar modules and make sure they are within the limits of the inverter specifications before connecting them to the inverter.

Installation:

Only trained and authorized personnel familiar with local electrical codes may install the inverter. For optimum safety, please follow the steps described in this manual. Keep in mind that the inverter has two voltage carrying sides, the PV input and the AC grid.

Disconnecting the inverter:



Always disconnect the AC line first! Afterwards disconnect the PV lines. Note that the inverter can still be charged with very high voltages at hazardous levels even when it is disconnected from grid and solar modules. Wait at least 5 min. before proceeding, after having disconnected from grid and PV panels.

Operating the inverter:

Before connecting the AC grid to the inverter, make sure that the installation cover is mounted again. The inverter must not be open during operation.

Maintenance and modification:

Only authorized personnel are allowed to repair or modify the inverter. To ensure optimum safety for user and environment, only the original spare parts available from your supplier should be used.

Functional safety parameters:

Unauthorized changes of functional safety parameters may cause injury or accidents to people or inverter. Additionally it will lead to the cancelling of all inverter operating approval certificates.

1.4 System sizing

I

When dimensioning a photovoltaic system, it must be ensured that the open circuit voltage of the PV string never exceeds the maximum permissible input voltage of 1000V DC. The PV string open circuit voltage during parallel string operation is 950V. Higher voltages may result in permanent damage to the inverter.

4 R3 Note Series User Monual

The selection of PV string output should be based on the optimum utilization of the invested capital compared to the expected annual energy yield from the system. This optimization depends on local weather conditions and should be considered in each individual case.

The inverter incorporates an input power limiting device, which automatically keeps the power at levels that are safe for the inverter. The limitation depends mainly on internal and ambient temperatures. The limitation is calculated continuously and always allows the maximum possible amount of energy to be produced.

Please use the tool supplied by Renac Power when dimensioning a photovoltaic system.

2. Technical description of inverters

2.1 Mechanical design

Figure 2-1 shows the outline dimensions of R3-4K-DT/R3-5K-DT/R3-6K-DT/R3-8K-DT/R3-10K-DT/R3-12K-DT/R3-15K-DT:

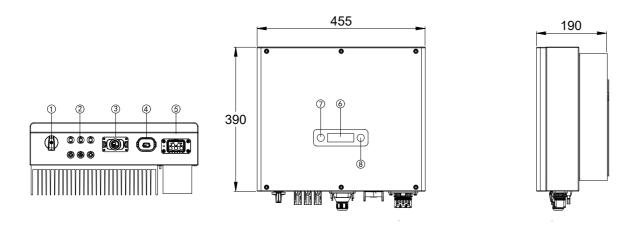


Figure 2-1 Outline dimensions

Figure 2-1 shows the electrical terminals of R3-4K-DT/R3-5K-DT/R3-6K-DT/R3-10K-DT/R3-12K-DT/R3-15K-DT:

Figure 2-1 Electrical Terminals

1	DC Switch	2	DC (PV terminals)
3	I/O port	4	Communication port
5	AC terminal	6	LCD
7	LED (Run/Fault)	8	Кеу



For safety reasons, the use of a DC switch is recommended. Between the PV modules and the power modules may be mandatory in some countrie.

R3 Note Series User Manual 5

2.2 Electrical system design

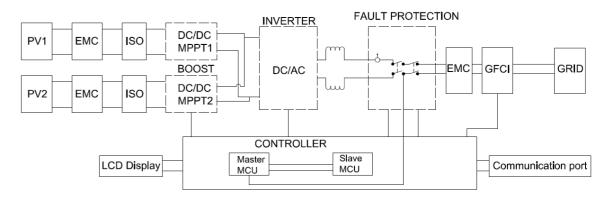


Figure 2-2 wiring diagram of the inverter system

Please refer to chapter 3 for the detail connecting and install methods.

2.3 Technical data

Model	R3-4K-DT	R3-5K-DT	R3-6K-DT	R3-8K-DT	R3-10K-DT	R3-12K-DT	R3-15K-DT
DC Input Data							
Max. Recommended PV Power	6000W	7500W	9000W	12000W	15000W	18000W	22500W
Max.DC Input Voltage				1000V			
MPPT voltage Range				140~950V			
Start-up Voltage	160V	160V	160V	200V	200V	200V	220V
No. of MPP Trackers				2			
No. of Input Strings per Tracker	1/1	1/1	1/1	1/1	1/1	1/1	1/1
Max. DC Input Current	16A/16A	16A/16A	16A/16A	16A/16A	16A/16A	16A/16A	20A/16A
DC Switch				Integrated			
AC Output Data							
Rated AC Power	4000W	5000W	6000W	8000W	10000W	12000W	15000W
Max.output power	4400VA	5500VA	6600VA	8800VA	11000VA	13200VA	16500VA
Max. AC Current	6.4A	A8	9.6A	12.8A	16.0A	19.2A	24.0A
Rated AC Voltage/Range		3/PE	380, 400;+/-	20%; 3/N/PE	380, 400;+/-	20%;	
Grid frequency/ range			50)Hz/60Hz ; ±5	Hz		
Adjustable Power Factor[cos φ]			0.816	eading ~0.8lag	gging		
Output THDi(@Rated Output)				<3%			
Efficiency							
Max.Efficiency	98.3%	98.3%	98.3%	98.3%	98.3%	98.3%	98.3%
Euro Efficiency	97.6%	97.6%	97.6%	97.6%	97.8%	97.8%	97.8%
MPPT Efficiency	99.90%	99.90%	99.90%	99.90%	99.90%	99.90%	99.90%

R3 Note Series User Mon

Protection							
DC Insulation Monitoring				Integrated			
Input Reverse Polarity Protection	Integrated						
Anti-island Protection				Integrated			
Residual Current Monitoring				Integrated			
Over-heat Protection				Integrated			
AC Overcurrent Protection				Integrated			
AC Short-circuit Protection				Integrated			
AC Overvoltage Protection				Integrated			
DC Surge Protection			Inte	egrated (Type	III)		
AC Surge Protection			Inte	egrated (Type	III)		
General Data							
Size(Width*Height*Depth)	395 x 3	30 x 185mm	45	5x390x160mn	n	455x390x1	90mm
Weight	16.3KG	16.3KG	16.3KG	18.3KG	18.3KG	18.3KG	21.6KG
User Interface				LCD		I	
Communication	RS485 (Standard), Wifi or GPRS						
Ambient Temperature Range	-25 ℃ ~ 60 ℃						
Relative Humidity	0-100%						
Operating Altitude	≤4000m						
Standby Self Consumption	< 0.2W						
Topology	Transformerless						
Cooling			Nat	ural Convecti	ion		
Protection Grades				IP65			
Noise				< 30dB			
Warranty	5 / 7 / 10 years						
Certifications & Standards							
Grid Regulation	C10/11, PEA, MEA, G98, G99, EN50549,CEI 0-21, CEI 0-16, IEC61727, IEC62116,						
	IEC60068, IEC61683						
Safety Regulation	IEC 62109-1, IEC 62109-2						
EMC	EN 610	000-3-2, EN	61000-3-3, E	N 61000-3-11,	EN 61000-3-	-12, EN 61000	-6-2,
		EN 610	00-6-3, IEC 6	1000-4-16, IE	C 61000-4-18	3, 4-29	

2.4 Grid codes

R3 Note Series User Manual 7

No.	National/Regional Grid Code	Description
9	C10/11	Belgium power Grid.
10	G59	UK power Grid.
11	China	China power Grid, meet Grid standards "CN-NBT".
12	VDE0126-FR	France power Grid, meet Grid standards "VDE 0126".
13	EN50549-PL	Poland power Grid.
14	BDEW-DE	Germany power Grid, meet Grid standards "BDEW-MV".
15	VDE0126-DE	Germany power Grid, meet Grid standards "VDE 0126".
16	CEI0-16	Italy power Grid, meet Grid standards "CEI 0-16".
17	G83	UK power Grid.
18	Greece Island	Greece Island power Grid.
19	EN50549-CZ	Czech Republic power Grid, meet Grid standards "EN50438Y2007-CZ".
20	IEC61727	India power Grid.
21	Korea	Korea power Grid.
22	EN50549-SW	Sweden power Grid.
23	China-W	China power Grid, Grid voltage range: 160-290V
		Grid frequency range: 47-53HZ.
24	China-H	China power Grid, meet standards"CQC ".
25	IEC61727-IN	India power Grid, meet Grid standards "IEC61727".
26	Brazil	Brazil power Grid , meet Grid standards "NBT 16150".
27	IEC61727-SL	Sri Lanka power Grid, meet Grid standards "IEC61727".
28	Mexico	Mexico power Grid, meet Grid standards "IEC61727 60HZ".
29	NZ4777	New Zealand power Grid, meet Grid standards "NZ4777".
30	Philippines	Philippines power Grid, meet Grid standards "IEC61727 60HZ spec".
31	IEC61727-SL-W	Sri Lanka power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
32	PEA	Thailand power Grid.
33	PEA-W	Thailand power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
34	IEC61627-VN	Vietnam power Grid.
35	IEC61627-VN-W	Vietnam power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
36	MEA	Thailand power Grid.
37	MEA-W	Thailand power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
38	Tunisia	Tunisia power Grid.
39	Tunisia-W	Tunisia power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.

R3 Note Series User Manual

3. Installation and startup



Warning!

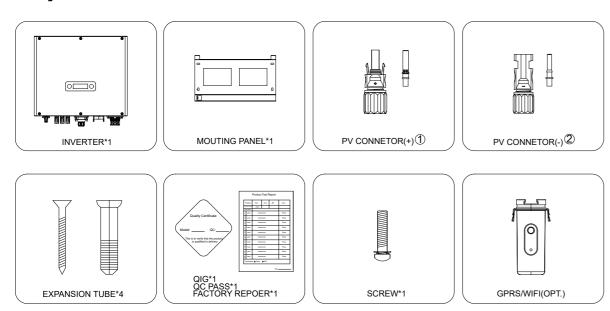
Before installation and maintenance, AC and DC side doesn't carry electricity, but if DC side is just disconnected, capacitance still contains electricity, so please wait for at least 5 minutes to ensure the capacitors completely release the energy and inverter is not electrified.



Note!

Inverters must be installed by qualified person.

3.1 Package information



- ①. There are 2 PV connectors for R3-4/5/6/8/10/12K-DT and 3 PV connectors for R3-15K-DT
- ②. There are 2 PV connectors for R3-4/5/6/8/10/12K-DT and 3 PV connectors for R3-15K-DT

Figure 3-1 package information

3.2 Installation environment

- 1) In order to achieve optimal performance, the ambient temperature should be kept lower than $45\,^{\circ}\text{C}$.
- 2) For the convenience of checking the LCD display and possible maintenance activities, please install the inverter at eye level.
- 3) Inverters should NOT be installed near inflammable or explosive items. Any strong electro-magnetic equipment should be kept away from installation site.
- 4) Product label and warning symbol shall be clear to read after installation.
- 5) Please do not install inverter under direct sunlight, rain and snow.

R3 Note Series User Manual 9

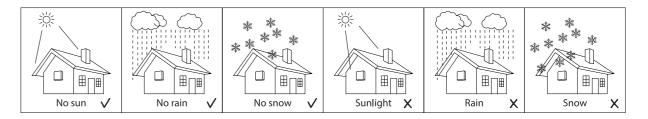


Figure 3-2 installation environment

3.3 Installation position

ļ

- 1) The installation method and mounting location must be suitable for the inverter's weight and dimensions.
- Mount on a solid surface.
- 3) Select a well-ventilated place sheltered from direct sun radiation.

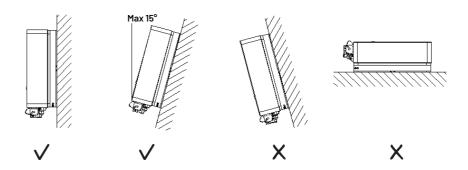


Figure 3-2 installation position

In consideration of heat dissipation and convenient dismantlement, the minimum clearances around the inverter should be no less than the following value.

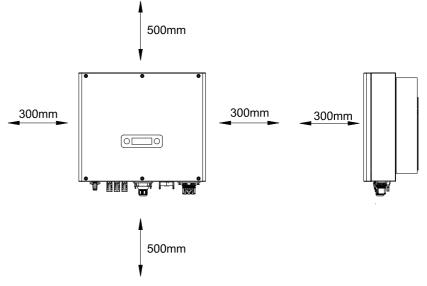


Figure 3-3 Distance required of Invertors

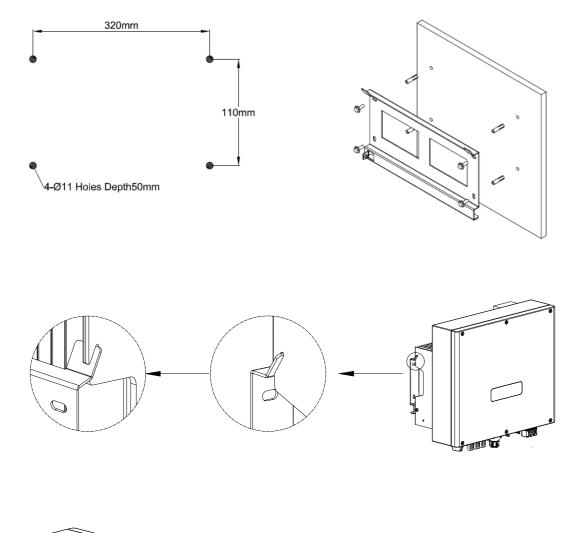
O R3 Note Series User Manual

3.4 Mounting procedure

Setp1: Drill 4 Fix Ø11 holes in the wall according to the dimensions.

Step2: Fix the wall mounting bracket on the wall with 4 expansion bolts in accessory bag.

Setp4: Place the inverter on the wall-mounted bracket and install the fix screw.



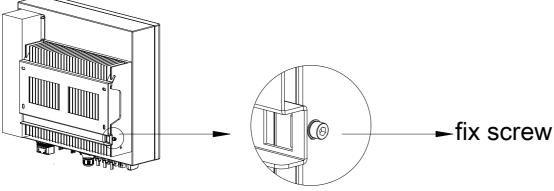


Figure 3-4 mounting the inverter

R3 Note Series User Manual Ti

3.5 Electrical connection

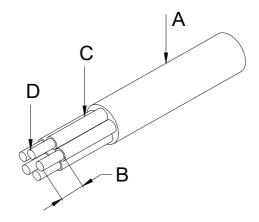
3.5.1 Connection to the grid (AC output)



- 1) Add breaker or fuse to AC side, the specification should be more than 1.25 times of rated AC output current.
- 2) The PE line of inverter should be connected to the earth, make sure the impedance of neutral wire and earth wire less than 10 ohm.
- 3) Disconnect the breaker or fuse between the inverter and the utility.
- 4) All inverters incorporate a certified internal Residual Current Device (RCD) in order to protect against possible electrocution and fire hazard in case of a malfunction in the PV array, cables or inverter. There are 2 trip thresholds for the RCD as required for certification (IEC 62109-2:2011). The default value for electrocution protection is 30mA, and for slow rising current is 300mA.

Connect the inverter to the grid as follows:

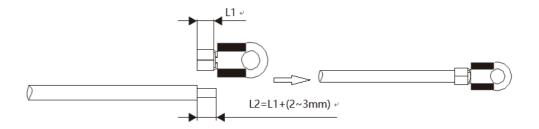
1)Strip off N/L1/L2/L3 cables as figure 3-5:



No.	Description	Remark
А	Protective layer	Diameter ranges: 15-25mm
В	Length of stripped off	12mm
С	Insulate layer	50mm
D	Cross section of ac cables	6-10mm²

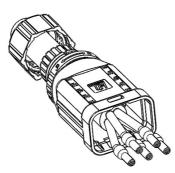
Figure 3-5 Strip off N/L1/L2/L3 cables

2) Strip off PE cable as figure 3-6:

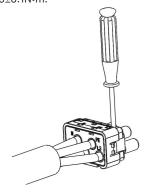


12 R3 Note Series User Manual

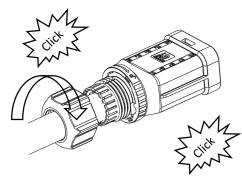
3) Pass the crimped AC wire into the AC connector.



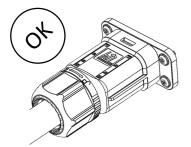
5) The cables are inserted into the terminal according to the wire sequence (L1/L2/L3/N/PE), so that the insulating terminal is flush with the surface of the terminal, and the crimping screw torque is 2.0±0.1N•m.



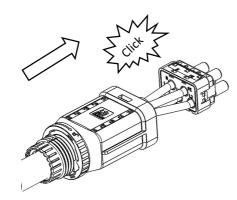
7) Use a wrench to tighten the nut, and there is a "click" sound.



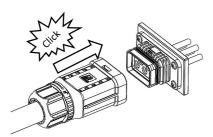
9) Complete the installation.



6) Insert the main part of AC connector into the terminal and hear a "click" sound.



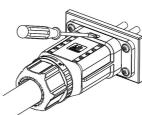
8) Insert the female end of the wire into the male end of the inverter and hear a "click".



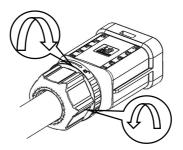
R3 Note Series User Manual 13

Disassembly the inverter from the Grid:

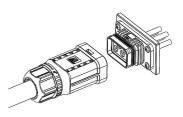
 Use a screwdriver to press against the unlocked position and hold the wire nut and pull it back to complete the separation of the male and female ends.



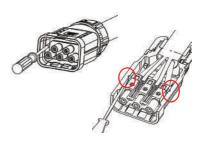
3) Hold the unlocking buckle with one hand and rotate it in the direction of the mark, and turn the nut in the opposite direction.



2) The female end connector is separated from the inverter end connector.



4) Use a screwdriver to peel off the positions (both sides) indicated by the red circle to complete the disassembly.

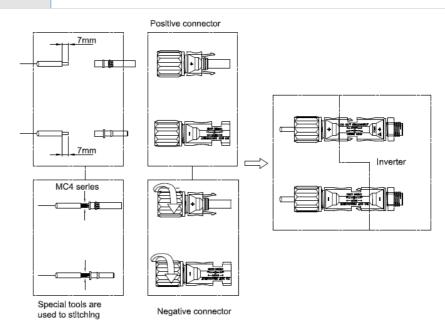


4) Screw waterproof coupling and Screw cap nut tightly onto the cable.

3.5.2 Connection to PV string (DC input)



- 1) Before connecting PV string, make sure DC switch is turned off.
- 2) Make sure PV string polarity confirms with DC connector, otherwise, it will cause damage to inverter.
- 3) Make sure the maximum open circuit voltage (Voc) of each PV string does not exceed the inverter input voltage Vmax under any condition.
- 4) Do not connect positive or negative pole of PV string to earth wire. Otherwise, it will cause damage to inverter.

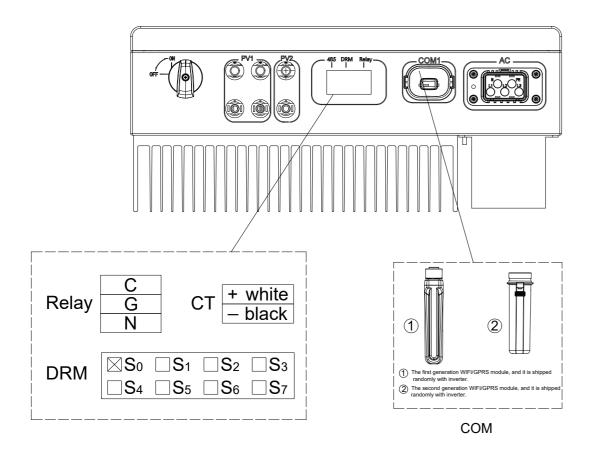


R3 Note Series User Manua



1) Please make sure the RS485 connecting cables not exceed 1000m.

2) Communication lines must be separated from other power lines to avoid communications interference.



1) For CEI standard, DRM S0 is the DI port, corresponding to PIN5 (GND), PIN6 (DI input port) of RJ45. 2) COM port, PIN3:A, PIN4:B.

Figure 3-9 Communication Port

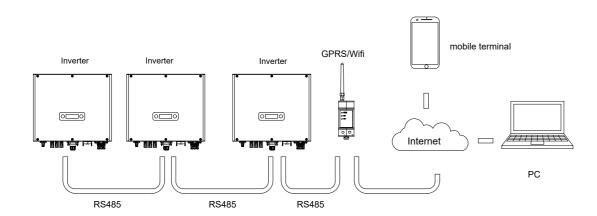


Figure 3-10 RS485 in multiple series

Please refer to the module user manual in detail.

Note Series User Manual 15

3.6 Starting the inverter

Before turn on the inverter, please confirm:

1) Three phase five wires (PE/L1/L2/L3/N) cable correctly connected to the inverter AC side through AC circuit breaker;

2) The DC cable connected correctly to the inverter DC side through DC circuit breaker, please be attention to the cable connected to the two string correctly and it's polarity;

3) The unused terminals are covered.

Starting the inverter:

- 1) Close the DC and AC circuit breaker;
- 2) If the solar panels provide enough energy, the power module will work and the LCD panel will be lit;
- 3) In case you are starting the inverter for the first time, the inverter needs to be commissioned. Commissioning is described on page 17, chapter 4.3.
- 4) Then the inverter will turn into self-check mode and the LCD panel will display the remaining time of connect simultaneously;
- 5) After the inverter turn into normal mode, it feed electrical energy into grid, and LCD panel will display the generated electrical energy.

As long as the inverter works, it will automatically track the maximum power point to absorb the maximum energy from solar. When night comes, the irradiance is not strong enough to provide energy, the inverter will power off automatically. When the next day comes, the input voltage reaches the start value, it will start again automatically.

4. User interface

4.1 Led and key

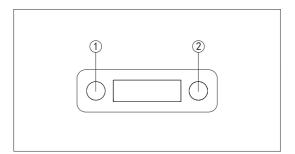


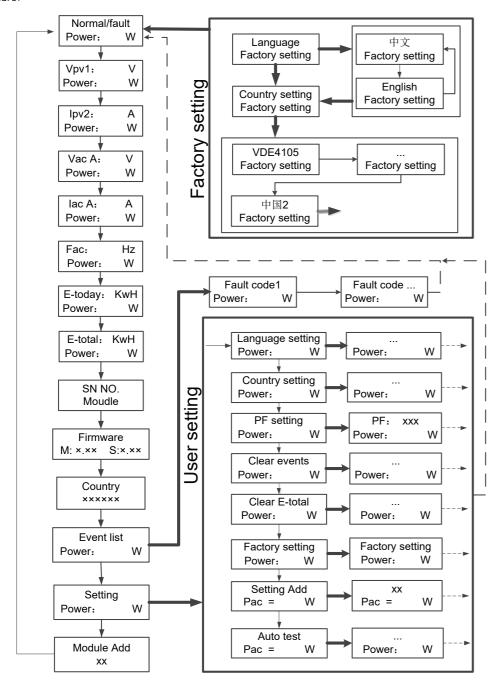
Figure 4-1 LED display

No.	Object	Description
1	Run	On = Normal operation
I	(Green LED)	Flashing = Waiting, checking or starting up
1	Fault	On = Failure
	(Red LED)	Flashing = Temporary failure
2	Pushbutton	Pressing < 1s: Next
	i usiibuttoii	Pressing > 2 s: Enter

R3 Note Series User Monual

4.2 LCD display

Menu structure:



- \longrightarrow Press the button less than 1 second
- → long Press the button
- ·----> Return

4.3 Factory setting

- 1) Press pushbutton long in order to enter the "Factory setting" menu.
- 2) Press pushbutton long to enter the "language setting" menu.
- 3) Press pushbutton less than 1 sec. to the langue menu you want and Press pushbutton long to select.
- 4) Press pushbutton less than 1 sec. to the country menu you want and Press pushbutton long to select.

R3 Note Series User Manual 17

4.4 Setting language

1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.

- 2) Press pushbutton long in order to enter the "setting" menu.
- 3) Press pushbutton less than 1 sec. several times until you reach the "language setting" menu.
- 4) Press pushbutton less than 1 sec. to the langue menu you want and Press pushbutton long to select.

4.5 Setting modbus address

- 1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.
- 2) Press pushbutton long in order to enter the "setting" menu.
- 3) Press pushbutton less than 1 sec. several times until you reach the "module add" menu.
- 4) Press pushbutton less than 1 sec. to the modbus address number you want and Press pushbutton long to set.

4.6 Self-Test in accordance with CEI 0-21 (Applies to Italy only)

The self-test is only required for inverters, which are commissioned in Italy. The Italian standard requires that all inverters feeding into the utility grid are equipped with a self-test function in accordance with CEI 0-21. During the self-test, the inverter will consecutively check the protection reaction times and values for overvoltage, under voltage, over frequency and under frequency.

Self-test function is available at any time. It also allows end user get test reports shown on LCD display.

There are two ways to execute the self-test:

Auto-Test from screen:

- 1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.
- 2) Press pushbutton long in order to enter the "setting" menu.
- 3) Press pushbutton less than 1 sec. several times until you reach the "AutoTest-Italy" menu (You need to set the inverter country to CEI 0-21 before testing).

SafetyCountry

Auto Test-Italy
Pac= 10000w

R3 Note Series User Manual

4) Press pushbutton long to execute the auto-test.

5) The inverter will automatically run the test until the screen shows "Test end", if the test passes, it will show "test ok", if the test is failed, it will show "test failed".

59.S1 testing 253.0V/243.9V	59.S1 Test ok 223.3V/1993ms
59.S2 testing 264.5V/232.6V	59.S2 Test ok 223.8V/187ms
27.S1 testing	27.S1 Test ok 223.5V/1485ms
27.S2 testing 34.5V/38.8V	27.S2 Test ok 230.2V/186ms
81 > .S1 testing	81 > .S1 Test ok
50.20Hz/49.88Hz	49.98Hz/95ms
81 < .S1 testing	81 < .S1 Test ok
49.80Hz/49.88Hz	50.03Hz/88ms
81 > .S2 testing	81 > .S2 Test ok
51.50Hz/51.39Hz	50.04Hz/93ms
81 < .S2 testing	81 < .S2 Test ok
47.50Hz/48.01Hz	50.01Hz/91ms

Auto-Test from Solar Admin:

- 1) Download and install "Solar Admin" on laptop.
- 2) Connect inverter to laptop via RS485 port.
- 3) When the inverter and "solar admin" are successfully connected. Click "Sys.setting" "Other" "AUTOTEST" enter into "Auto-Test" interface.
- 4) Click "Execute" to start the test.
- 5) The inverter will automatically run the test until the screen shows "Test end".
- 6) Click "Read" to read the test value, and click "Export" to export the test report.
- 7) After click "Read" button, interface will show the test results, if the test passes, it will show "PASS", if the test is failed, it will show "FAIL".

R3 Note Series User Manual 19

er 8101031190402005	Number of devices	E1			COM ON	COM1	V	
	Overview	History inf	o Sys.setting					
	Protection	Active Pow	er Reactive Power	other				
	Reset (factory	set)	ik Si	Ä.				
	LVRT settin	gs Ita	ly Autotest	Execute test				
	Grid over vol. de	rating	U > (59.S1)		U >> (59.	S2)	l t	J < [27.S1]
	Extension Set	tings	Threshold Value	Reading	Threshold Value	ue Reading	Thresh	old Value Reading
	Basic data set	tings	Vmax 253.0		Vmax 264.5 230.5	Vmin 195.5 230.2		
	Update (1-3,7k	(-SS)	1p 2000 Pa	1987	Trip 200	199 Pass	Trip 18	900 1486 Pass
	Update (4-8K	-DS)	-					
	Update (4~15K	-DT)	U << (27.S2		F>(81.5	DOM:	27.07.00.0000	F<(81.S1)
	Update(10-33)	K-DT)	Threshold Value	Reading 225.0	Threshold Value	e Reading	57-60-50	old Value Reading 9.8 49.94
	CEI	Tr		186	Trip 100	92	Carried Land	00 92
	AUTOTEST		Pa	ss	Pass	Pass	00.00	Pass
			F >> (81.S2	0	F << (81.5	52)		
			Threshold Value	Reading	Threshold Value	ue Reading		
		Fr	nax 51.5	51.02	Fmin 47.50	50.03	R	ead
		Tr	ip 100	98	Trip 100	89	Ex	port

5. Warranty

The standard warranty period for the inverter is 60 months from the date of installation and no more than 66 months (5.5 years) from the date of shipment from factory.

5.1 Warranty claim procedure

Please report defective device with a brief error description and SN code to our service mail or service hotline for registration.

Alternatively, please contact your specific dealer or installer if your unit is defective or faulty.

To claim the warranty under the warranty terms of factory, you need to supply us with the following information and documentation regarding the faulty unit:

- 1) Product Model No (e.g. R1-8K-DS) and the serial Number (e.g. 8700831201211006).
- 2) Copy of the invoice and warranty certificate for the inverter.
- 3) Error message on LCD screen and additional information regarding the fault/error.
- 4) Detailed information about the entire system (modules, circuits, etc.).
- 5) Documentation of previous claim/exchanges (if applicable).
 In the case of an exchange, the remainder of the warranty entitlement will be transferred to the replacement device. In this event, you will not receive a new certificate, as this replacement will be noted by factory.

R3 Note Series User Manua

5.2 Service after warranty expiration

For products which are out of warranty, factory charges an on-site service fee, parts, labor cost and logistic fee to end-user which can be any/all of:

- 1) On-site attendance fee: Cost of travel and time for the technician in attending on-site;
- 2) Parts: Cost of replacement parts (including any shipping/admin fee that may apply);
- 3) Labor: Labor time fee charged for the technician, who is repairing, maintaining, and installing (hardware or software) and debugging the faulty product;
- 4) Logistic fee: Cost of delivery, tariff and other derived expense when defective products are sent from user to factory or / and repaired products are sent from factory to user;

Appendix A: FAQ (Frequently asked questions)

Sometimes, the PV system does not work normally; we recommend the following solutions for average troubleshooting. This can help the technician to understand the problem and take a proper action.

Fault	LCD display	Possible actions
Clearable Fault	Isolation Fault	 Check whether the inverter is earthed and test impedance between PV (+) & (-) and the impedance must exceed 3MΩ; Check whether the AC-side has contacts with earth.
	Grid Faults: Fault OVR Fault UVR Fault OFR Fault UFR	 Wait for 5 minutes, if the grid returns to normal, PV inverter automatically restarts. Make sure grid voltage and frequency meet the local specifications.
	No Utility	 Grid is not connected. Check grid connection cables. Check grid usability. If grid is ok and the problem exists still, maybe the fuse in the inverter is open, please call service.
	OverTemp	The internal temperature of inverter is higher than specified normal value. Find a way to reduce the ambient temperature. Or move the inverter to a cooler environment.
	PV0VFault PV20VFault	 Check the open PV DC voltage, and see if it is greater than or too close to 950VDC If PV DC voltage is less than 950VDC, and the problem still occurs, please call local service.

B Note Series User Manual 21

Fault	LCD display	Remark
	Consistent Faults: Consist VGrid Consist Freq Consist GFCI Consist DCI	
	RelayFail	
	BusUnbalance	
	lacUnbalance	
	EEPROM_W Fail	
	EEPROM_R Fail	
Permanent Fault	IpvUnbalance	
	GFCIFault	Disconnect all PV (+) or PV (-) from solar panels Wait for a few seconds.
	AuxPowerFault	3. After the LCD switches off, reconnect and check again.4. If the problem remains, please call local service.
	DCI out range	
	OCPV	
	0CPV2	
	OCIGrid	
	SciCommLose	
	SpiCommLose	
	BusFault	
	CPU ADFault	
	IGridDevice	
	PLLFault	
	AutoTestFail	
	PVConfigFault	
	FanError	

422-00023-07

SMART ENERGY FOR BETTER LIFE



Add: Block 6, No.2, West Jinzhi Road, Suzhou National Hi-Tech District, Suzhou, China Tel: +86-0512-66677278 info@renacpower.com

www.renacpower.com